

# SHOP & WIN LUCKY DRAW

## TERMS & CONDITIONS



### General Terms & Conditions

1. The following terms & conditions apply to AXOR Shop & Win Lucky Draw (hereafter referred to as “the Draw”).
2. The participating countries in AXOR Shop & Win Lucky Draw are Singapore, Indonesia, Taiwan, Thailand and Vietnam.
3. The Draw will be held from 17 July 2017 to 30 December 2017 2359 hours Singapore Time (SGT) for Singapore, Indonesia, Taiwan, and Vietnam (hereafter referred to as “the Draw Period”).
4. The Draw will be held from 15 August 2017 to 30 December 2017 2359 hours Singapore Time (SGT) for Thailand (hereafter referred to as “the Draw Period”).
5. The Draw is organised by Hansgrohe Pte Ltd (hereafter referred to as “Hansgrohe”) located at 69 Mohamed Sultan Road, Singapore 239015.
6. By participating in the Draw, the participant fully and unconditionally accepts these terms & conditions.
7. By participating in the Draw, the participant agrees to accept that the decision of Hansgrohe regarding the Draw related to or connected with it, and the interpretation of these terms & conditions, is final and binding and no queries shall be entertained over any decision.
8. Non-compliance with or breach of any of these terms & conditions may disqualify a participant at any stage of this Draw, and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
9. Hansgrohe reserves the right to reject entries that do not meet the stated requirements. Any decision by Hansgrohe on a participant’s fulfillment of any of the stated requirements shall be final and binding.
10. Foreign Currencies transactions which are denominated in a currency other than Singapore Dollars (i.e. EURO) shall be converted into Singapore Dollars or equivalent in local currency based on prevailing exchange rate defined by Hansgrohe where applicable.

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### Eligibility of Participants

11. Participants are eligible to take part in the Draw when he/she spends a minimum amount based on single transaction indicated in the local currency below. The local currency is defined by prevailing exchange rate used by Hansgrohe, on AXOR products at any of the participating dealers listed on this Draw microsite, within the Draw period (Singapore, Indonesia, Taiwan, and Vietnam: 17 July 2017 to 30 December 2017; Thailand: 15 August 2017 to 30 December 2017).

### Minimum purchase value

Currency	EURO	SGD	IDR	TWD	THB	VND
Value	500	800	8,000,000	20,000	20,000	20,000,000

12. The stated minimum purchase value is subject to government, federal, state and local taxes and duties or any fees imposed by any relevant governments and authorities if applicable.

13. The Draw is open to all purchases made at Hansgrohe Singapore Boutique and/or any of our participating dealers in participating countries only.

14. Only submissions from persons aged 18 years or older will be accepted for this Draw.

15. Employees of Hansgrohe SE (or Hansgrohe Pte Ltd) and their immediate family, staff of distributors, dealers and affiliated companies are not eligible to participate in this Draw.

16. All entry must be completed and submitted online with receipt uploaded onto the microsite ([www.axor.com.sg](http://www.axor.com.sg)) by 30 December 2017, 2359 hours, Singapore Time (SGT).

17. Receipt/invoice should clearly state the participating dealer's shop name, address, purchase date and official receipt/ invoice numbers etc.

### Prizes

18.1 set of 10 prizes are the combined prizes for all participating countries. The 10 prizes and their value in EURO or equivalent in local currency are defined in the table below:

Prize		Prize Value					
		EURO	SGD	IDR	TWD	THB	VND
1 <sup>st</sup>	1 pair of business class tickets to Paris, France	10,000	15,500	149,032,000	337,800	381,700	254,453,000

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Prize		Prize Value					
		EURO	SGD	IDR	TWD	THB	VND
2 <sup>nd</sup>	1 pair of economy class tickets to Paris, France	3,500	5,430	52,161,000	118,300	133,600	89,059,000
3 <sup>rd</sup>	1 x 3D2N staycation in 5 star hotel (in country of winner)	1,500	2,330	22,355,000	50,700	57,300	38,168,000
4 <sup>th</sup>	1 x 2D1N staycation in 5 star hotel (in country of winner)	800	1,240	11,923,000	27,100	30,600	20,357,000
5 <sup>th</sup>	Local shopping voucher	600	930	8,942,000	20,300	23,000	15,268,000
6 <sup>th</sup>	Local shopping voucher	500	780	7,452,000	16,900	19,100	12,723,000
7 <sup>th</sup>	Local shopping voucher	400	620	5,962,000	13,600	15,300	10,179,000
8 <sup>th</sup>	Local shopping voucher	150	240	2,236,000	5,100	5,800	3,817,000
9 <sup>th</sup>	Local shopping voucher	150	240	2,236,000	5,100	5,800	3,817,000
10 <sup>th</sup>	Local shopping voucher	150	240	2,236,000	5,100	5,800	3,817,000

19. Prizes are non-negotiable, non-transferable, non-refundable or exchangeable for cash or in kind, either in part or in full.

20. Winners will be selected at random using a computerised system by 15 Jan 2018 with a certified public accountant not employed by Hansgrohe in presence for the Draw to witness and audit the process.

21. The names of the winners will be published on the microsite ([www.axor.com.sg](http://www.axor.com.sg)) by 22 Jan 2018.

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22. Winners will be contacted via email and/or telephone that are provided to Hansgrohe in their submission entry.
23. Only winners are eligible for redemption of prizes. Prizes must be claimed from Hansgrohe within 1 month (30 days) from the date the results are published after which the uncollected prizes shall be deemed null and void.
24. In the event that winners are unable to collect their prizes within the given deadline (indicated on the Prize Redemption Letter), they must immediately contact and inform Hansgrohe and arrange for extension of deadline before the original deadline is up.
25. In the event that for any reason whatsoever, the prize winner does not claim the prize at the time stipulated by Hansgrohe, the prize may be forfeited at Hansgrohe's sole discretion. Cash will not be awarded in lieu of the prize.
26. Winners will be required to submit their original proof of purchase i.e. invoice or receipts and identification for verification upon redemption of the prize.
27. Hansgrohe is not an agent of the merchants providing the prizes. Any dispute about the product or service standards relating to the prizes must be resolved directly with the merchants providing the prizes.
28. The first and second winners have to make the relevant booking with the national airline in their country of residence as defined the table below, within 6 months from the announcement date, otherwise these prizes shall be deemed null and void.

<b>Country</b>	<b>National Airline</b>
Singapore	Singapore Airlines
Indonesia	Garuda Indonesia
Taiwan	China Airlines
Thailand	Thai Airways
Vietnam	Vietnam Airlines

29. The third and fourth winners have to make the relevant booking with selected 5 star hotel of their choice in their country of residence, within 6 months from the announcement date, otherwise these prizes shall be deemed null and void.
30. The winners of the first four prizes have to make the relevant booking for flights and hotels up to the stated amount and will not be allowed to claim the difference or balance, if any.
31. The first and second winners are responsible for ensuring that all their travel papers required for travel to the destinations are in good order, are valid prior to, and for the entire duration of the prize redemption period.

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32. The first two prizes (flight tickets) do not include travel and accommodation. Winners will have to make their own travel, accommodation, and logistics arrangements and are solely responsible for all expenses related to these prizes.
33. Unless otherwise specified, Hansgrohe is not responsible for and will not bear any of the expenses including but not limited to spending money, meals, drinks, transfers (including travel costs to and from the point of departure), travel insurance, freight, excess baggage, accommodation, laundry charges, activities, incidentals, government taxes, airport charges and taxes, gratuity, services charges and all ancillary costs.
34. It is the sole responsibility of the winners to arrange and pay for all government, federal, state and local taxes and duties levied in connection with the prize, together with any fees imposed by any relevant governments and authorities and other expenses of a personal nature.
35. The winners and his/her companions will not be reimbursed for any time they may have had to take off from work or other commitments in order to utilize the prize. Hansgrohe shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including, but not limited to, indirect, consequential loss including death) or costs incurred due to unforeseen circumstances as a result of, or arising out of, or in any way connected with this promotion. In this regard, Hansgrohe recommends that the prize winners obtain the appropriate travel insurance where appropriate.

### **Exclusive License & Personal Data**

36. By accepting the prize, the prize winner agrees to participate in all reasonable media publicity relating to the prize prior to and after the prize has been collected. This includes being featured on website and social media content and promotions as shall be required by Hansgrohe.
37. Hansgrohe reserves the right to publicize the winner's name and country of origin when publishing the results and/or for any publicity purposes.
38. By accepting the prize, the prize winner shall not take any action in any manner that might reasonably be anticipated to adversely affect Hansgrohe's reputation, financial condition, business prospects or agreements or arrangements with any other person or entity.
39. All personal data submitted for the AXOR Shop & Win Lucky Draw will be used with consent provided by participants for the campaign and also other marketing updates by Hansgrohe only, in accordance to the Singapore Personal Data Protection Act.
40. In the event of any dispute, Singapore law will apply and Singapore Courts will have exclusive jurisdiction.
41. If there are any pre-Draw enquiries, you may send an email to [info@hansgrohe.com.sg](mailto:info@hansgrohe.com.sg).

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42.Thailand Trade Promotion Competition Licence No.: 1/36